

JONATHAN D. HALL, M.D., F.A.C.S.

92 Montvale Avenue
Suite 3300
Stoneham, MA 02180
(781) 279-7930

Cosmetic and Plastic Surgery

Fax (781) 279-2368
email: info@drjhall.com
www.drjhall.com

Patient Bill of Rights

Patients have the right to:

- ▶ **Receive considerate and respectful care, by competent personnel, in a safe environment.**
- ▶ **Be informed of the name(s) of health care providers.**
- ▶ **Receive complete and current information concerning diagnosis, treatment, and prognosis in an understandable language. If or when the patient cannot understand these elements, the information is provided to another person designated by the patient.**
- ▶ **The information process for all treatments, including emergency care.**
- ▶ **The informed process including an explanation of the treatment of procedure, alternative treatments or procedures, risk of treatment or procedure, intent of the proposed treatment or procedure, and anticipated outcome.**
- ▶ **Be offered the privacy appropriate to the care received.**
- ▶ **The assurance of confidentiality of the contents of the medical records.**
- ▶ **Receive complete discharge instructions.**
- ▶ **Expect reasonable continuity of care.**
- ▶ **Formulate a surrogate for health care decisions to the extent permitted by the law.**
- ▶ **Access the information contained in their medical record. The right may be delegated to a designated person by the patient.**
- ▶ **Be treated without discrimination as to race, religion, sex, national origin, HIV/AIDS status or ability to pay.**
- ▶ **Refuse treatment, drugs, or procedures, and to be informed of the consequences of this act.**
- ▶ **File a written complaint without fear of retaliation or discrimination.**